

# STRATBOX.IO PRIVACY POLICY

*Last updated: 2025-01-31*

Stratbox is a service developed by **Carteira do Investidor LTDA (CNPJ: 31.993.849/0001-37)**, headquartered in Brazil.

## 1. Introduction

This Privacy Policy (“Policy”) explains how Stratbox (“we,” “us,” or “our”) collects, uses, and protects your personal information when you access or use Stratbox.io (“Service”).

## 2. Information We Collect

- **Account Registration Data**
  - Name, email address, and other registration details.
- **MT5 Credentials**
  - MT5 broker account information you provide for secure strategy execution.
  - Stored in an encrypted format on our servers.
- **Usage Data**
  - Log data (e.g., IP addresses, browser type, operating system).
  - Interaction data within Stratbox (e.g., pages visited, strategies activated).
- **Communications**
  - Any direct messages or inquiries sent to our support email.

## 3. How We Use Your Information

- **Service Provision**
  - To authenticate you, connect to your MT5 accounts, and enable automated strategy execution.
- **Platform Security**
  - To detect, prevent, and address technical or security issues.
- **Service Improvements**
  - To analyze usage trends, improve user experience, and develop new features.
- **Legal Compliance**
  - To comply with applicable laws and regulations or respond to lawful requests by public authorities.

## 4. Data Sharing and Disclosure

- **No Selling of Personal Data**

We do not sell, rent, or trade your personal information to third parties.
- **Third-Party Service Providers**

We may share certain data with service providers (e.g., hosting, analytics) who need access to this data to perform services on our behalf. They are bound by confidentiality obligations.
- **Legal Requirements**

We may disclose information if required by Brazilian law or to protect our rights, comply with legal processes, or defend against legal claims.

**5. Cookies and Similar Technologies**

We may use cookies or similar technologies to collect usage data and enhance your user experience. You can manage or disable cookies through your browser settings, but certain features may become unavailable.

**6. Data Retention**

We retain your personal information only as long as necessary to fulfill the purposes outlined in this Policy, comply with legal obligations, resolve disputes, and enforce agreements.

**7. Data Security**

We use encryption and secure storage protocols to protect your personal information, including your MT5 credentials, from unauthorized access or disclosure. However, no method of data transmission or storage is 100% secure.

**8. Children's Privacy**

Stratbox is not directed to individuals under 18. We do not knowingly collect personal information from children under 18. If you become aware that a child has provided us with personal information, please contact us.

**9. Your Rights and Choices**

- **Access and Correction**

You have the right to request access to the personal information we hold about you, and to correct or update it if it's inaccurate.

- **Deletion**

You have the right to request deletion of your personal data, subject to legal and contractual obligations.

- **Opt-Out**

You may opt out of certain data collection processes (e.g., analytics) by adjusting your browser or account settings.

**10. Changes to This Policy**

We may update this Privacy Policy from time to time by posting a revised version on our website. Your continued use of Stratbox after any changes indicates your acceptance of the updated terms.

**11. Governing Law and Disputes**

This Policy is governed by and construed in accordance with the laws of the Federative Republic of Brazil. Any disputes arising from or relating to this Policy shall be subject to the exclusive jurisdiction of the courts located in Brazil.

**12. Contact Us**

If you have questions or concerns about this Privacy Policy, please contact us at:

- **Email:** [support@stratbox.io]

- **Website:** [<https://stratbox.io>]

**BY USING STRATBOX, YOU ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTOOD THIS PRIVACY POLICY AND AGREE TO BE BOUND BY ITS TERMS.**